

## **EAGLE EYE – ACCESSIBILITY STATEMENT**

Effective Date: 28 May 2025

### **1. Our Commitment**

We aim to make our online content accessible and easy to use for as many people as possible. This includes users who may have visual, auditory, cognitive, or motor impairments. While we do not currently employ any disabled staff members, our policies and website accessibility practices are designed to ensure all customers have equal access to our services.

### **2. Website Accessibility**

We have designed our website to be compatible with:

- Modern screen readers
- Keyboard-only navigation
- Standard browser zoom settings
- Mobile and tablet devices

We aim to comply with WCAG 2.1 Level AA standards where reasonably possible. We regularly test our website for usability and accessibility to ensure a positive experience for all visitors.

### **3. Feedback and Support**

If you have any difficulty accessing our website or require information in a different format (e.g. large print, audio, or accessible PDF), please contact us. We will do our best to accommodate your needs promptly.

Contact Information:

Email: [info@eagleeyesnagging.uk](mailto:info@eagleeyesnagging.uk)

Phone: 020 3370 4021

### **4. Physical Inspections**

Our inspection services are carried out at customer properties. Customers are not required to be present for the inspection. However, if you have specific accessibility needs related to your property or your ability to interact with us, please inform us in advance. We will always seek to accommodate reasonable adjustments to ensure an inclusive service experience.

### **5. Third-Party Content**

While we aim to ensure all content on our site is accessible, we cannot guarantee the accessibility of third-party websites linked from our site. We encourage all users to contact us if they encounter accessibility barriers.

### **6. Ongoing Improvements**

We are continuously looking for ways to improve accessibility across all our services and welcome any suggestions or feedback.